Stacy's Slip-Ups: Sourcing Lessons Learned the Hard Way



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@StacyZapar
Recruiters Network – May 2019

A little about me

- Recruiting nerd who loves her job
- Have never paid an agency fee in my
 20+ years in recruiting
- Love tennis, classic films, logic puzzles, video games, gardening & travel
- Surf widow, chronic procrastinator and world's worst cook #iburnpoptarts





my babies





their personalities at a glance ©







We help employers build world-class talent acquisition teams.





our happy clients









































You'll get a goodie bag afterward (with this presentation and other assorted goodies)



Today's Agenda

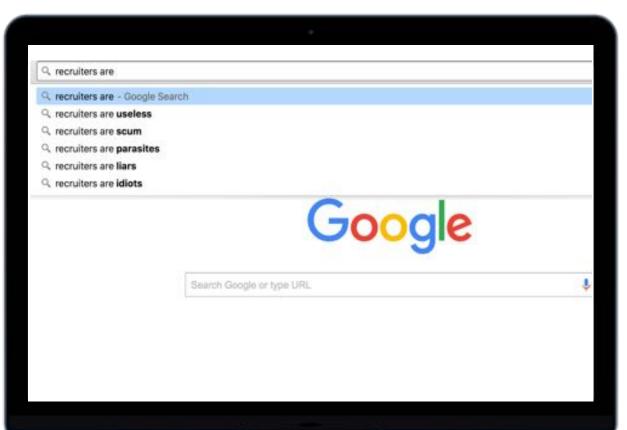
- Cringe
- Laugh
- Learn
- Change



Our Worst Sourcing Slip-Ups

- 1. Subject Matter Expertise
- 2. Spray & Pray
- 3. Attention to Detail
- 4. Mail Merge
- 5. Generic Outreach
- 6. TMI

- 7. Me Me Me
- 8. Recruiter Speak
- 9. Just Plain Awkward
- 10. Follow Ups
- 11. Barriers to Entry
- 12. No Shows & Ghosting



What happens when you Google "Recruiters Are..."





Sourcing is hard!

Find great people.

Reach out.

Get them to respond back and talk to us.

Lots of trial & error... and slip-ups do happen.

So what are we doing in to sour people against us?

And how can we turn the tide?

(Because I'm PROUD to be a Recruiter, darnit!)



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This is a time for a little self-reflection... for me too!

We've ALL made these mistakes along the way, myself included.



That awkward moment when you're old and not wearing your glasses and text a candidate to wish them luck and accidentally finish with a binstead of a



#recruiterfail



7:54 AM - 2 Oct 2018

10 Retweets 199 Likes

















Accidental one-finger salute.







Note to technical recruiters - car is to carpet as Java is to JavaScript #recruiterfail cc @StacyZapar

10:40 AM - 7 Nov 2015

Java & JavaScript. Not the same thing.

"We are currently looking for Big Data Engineers or Software Engineers- Big Data"

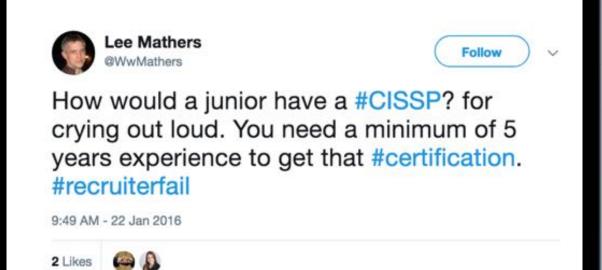
It is a rare recruiter that knows the difference.

3 notes

Ya know, either or.



Hiding in plain sight?



We need a Jr. Sr. Engineer.



"I notice on your LinkedIn that you have MySQL skills, but do you have plain SQL skills?" via @hallligans

9:00 AM - 23 Mar 2017

2 Retweets 26 Likes















Plain SQL versus the fancy kind.



GOING BEYOND "INTAKE MEETINGS"

- Wants v. needs?
- Pie in the sky candidate?
- Clones on the team?
- Companies to source from?
- Why would a top performer want this job?

- Career path potential?
- Impact of the role?
- Deal breakers?
- Diversity goals?
 - How would others describe your mgmt style?









STACY'S SECRET SAUCE

my favorite favorites

THE RECRUITING TOOLS & RESOURCES I LOVE MOST







Received a recruiter email that told me how "Awesome" I was.. Along with the other 60 people that were on the email #RecruiterFail

11:59 AM - 4 Aug 2014

7 Retweets 8 Likes

















All 61 of you are so special and awesome to me. #bcc





LOL... when a recruiter apparently emails you a job listing because your street name matches one of the requirement terms #RecruiterFail

11:27 AM - 14 Aug 2017

2 Retweets 1 Like



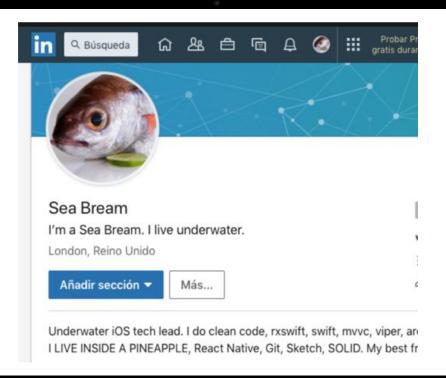
1874 Ruby Lane



16 year veterans just love being contacted for junior roles.



Something's fishy...



"I LIVE INSIDE A PINEAPPLE"



iOS Development role in London, UK

Hi Sea,

I came across your profile and was very impressed with your background. Your experience related to iOS development is solid.

I'm hiring for a iOS Developer to work with an award-winning technology company who's mission is extremely admirable from a human-interest perspective

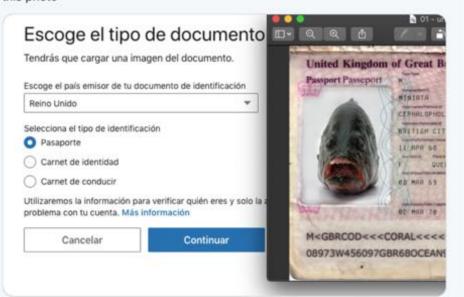
This role is based in there London Office. £55k + £15k stock

#facepalm



Alejandro Ramirez @j4n0 · May 6

Got suspended, they are asking for my fish passport :(argh, I look terrible on this photo



The aftermath:

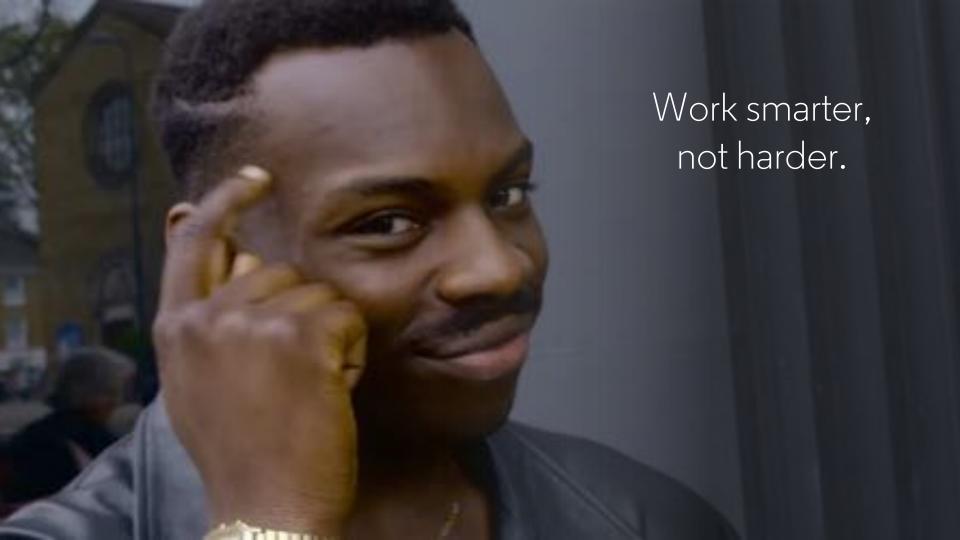
"They're asking for my fish passport" hahaha



Speak fluent Boolean. Narrow your searches. Be targeted.

(I'd rather find 20 perfect fit candidates than 1000 maybes.)









@thematttcarter	Follow
Apparently Im qualified to do _ #recruiterfail #spam	•
SK To You	6:50 PM
08/06/18 10:35 AM	
Greetings	

and I'm an IT recruiter at

. This experience is relevant to one of

...... Our records show that you are an experienced IT professional with experience in

The opening requires ______ in addition to the above skills. It is located in Thousand Oaks, CA.

Hope you are doing good, kindly go through the job description below and let me know your interest, I apologize if the job is not of your interest, however I

My name is

Greetings,

my current openings.

It's like mad libs, but not as funny.





Someone just shared with me a recruiter email from June 21 that ended by saying "Happy New Year!"

Recruiters, if you want to be taken seriously, clean up the bad cut & paste jobs...



Any excuse to pop bottles?

New opportunity if Web Designer Turbridge wells...



Appliques 7 this is not relevant to you, we may have an old capy of your CF on our records. If this is the you, please do advise me of your plany operations' what regist be more uptable as I have a number of other roles at surplus (wells of sensets / menumention.)

Neb Designer - Derodge Heals, Kent - HTML, CSS, AbsolutS - 635,880

The Roll

ideally looking for someons who is adaptable and focused an providing excellent wiso bears and diver support. The finite designer photos Creative Subs, Citil.

If MCI, want have good communication olds and be combrible shalling directly with end users when required and have a successful treat recent writing in a project continuous.

Date Briefer But Angelements

- · FIM
- 435
- Abbets
- JavaGerget JOseph

The Company

iting orabited for over 4 years and bring run by two of the most influential man in the industry this Software boxes is at the tag of its garrier and change approximent systems for the better. Hereig been in industry for over a decision such the directions mady and all the femiliant of the industry, such the challenge limits and this is year approximate to be a part of it.

to return the company offer an excellent working executables or exceptional behalfs package including 25 days heliday is bank heliday, a company binsus, and a date option orderine. This will have the opportunities to progress healthy or your inspect, with continued interpury greath your or part; making in one of the health greater greater in the U.S. They also offer on party proportunities to theselep your abilities with innovative tooking, the broad or transit.

Apply News

If you are a takental Senior RHP Developer Sking for a draftenging role full of innovation then lask no further.

Interviews for this rate will be commonwing sharify. To register your interest in time, please wend your CV using the "Apply" button now!

Pick a title, any title...



If you can't get my name right. How do you expect me to treat you seriously? #RecruiterFail

C/C++ Software Engineer (All levels)- U benefits - Bristol required (Ref#RTRS#6 Hi Sebastina, I am contacting you from Recruitment Solutions, a specialist recr consultancy dedicated to providing per

3:47 AM - 26 May 2017

2 Retweets 13 Likes













Name & gender. Wrong & wrong.





Chunk your calendar. Focus on one activity at a time.









I've always wanted to work at Consultant.





Yeah, that's exactly where I work.

#recruiterfail

Last time we reached out it looked like you were working on some pretty cool stuff at Software Engineer, and I wanted to check in and see how things were going.

3:10 PM - 12 Apr 2016

9 Likes















I hear the worklife balance at Software Engineer is great.





With so much time and effort was put into crafting this email, how could I, [First Name], not respond. #recruiterfail

Fri, Sep 13, 2013 at 8:02 AM

Hi [First Name],

I am a Technical Recruiter with Veredus Corporation, and I came across your resume this morning. I have an Pre/Post IT Sales Engineer opportunity that could potentially be a good fit for your background and would like to talk with you about it. Please call me at where/when I can reach you. I look forward to hearing from you. Below is a link to my current openings.

Dear [Recruiter],

Please do not send me unsolicited emails, especially ones that are so carefully crafted to include my [First Namel.

Sincerely,

[Not Interested] [Quoted text hidden]

7:23 AM - 13 Sep 2013

2 Retweets 5 Likes









Perfect response, [First Name]!

MEASURE TWIC CUT ONCE





Better yet?
Send 1:1
outreach.
Be targeted.
Personalize.



Personalization drives up response rates by 15%.





Exciting Career Opportunity

Hi there,
I hope you're well. I came across your
profile on LinkedIn today and I was
very impressed...

Exciting Career Opportunity

Hithere VO. I hope you're well came across your profile on thinkedIn today and I was very impressed...



Look for "uncommon commonalities" to break the ice and personalize.



Personalization Icebreakers

- Alumni (same school or former employer)
- Mutual connection
- Noteworthy recommendation on their profile
- Award or achievement
- Shared major in college
- Same sorority, fraternity, honor society, study abroad, etc.
- Worked for same company as hiring team member
- Any kind of shared background, hobbies, interests or experience
- Anything noteworthy or unique about their profile
 (unique employers, roles, projects, promotions, long tenure,
 interesting education, unique profile pic, cover photo, etc.)

Mentioning common past employers.







✓ Track Email				
	100			APP
	Holyetica	1) [12:1] 1 1 1 2 2 2 2 2 2 2 2	(A+)	
To:	tom@gman.com			
Cc:				
Boc:				
Subject:	Please respond			
□ ▼ From:	Jonathan DeVore <jonathandevore1@me.com< td=""><td>> 1</td><td>Signature:</td><td>None</td></jonathandevore1@me.com<>	> 1	Signature:	None
vestion, I will only	here, on the first head, because nothing can show better remark, that unless I ran through that part of my inherits			

War & Peace emails.
Everyone's favorite.



The longer the email, the more it looks like copy & paste spam.

(And the easier to

ignore or delete.)





You don't need to sell the job or company quite yet. Just get them to talk to you.











This is a linkedin message from a recruiter in FL named Barry. No, Barry, I won't do your job for you.

#RecruiterFail

Who do you know for this role? Seeking a .NET developer with 5+ years of experience with <u>VB.NET</u>, SQL Server, IDE, TFS & Silverlight. Details at: <a href="https://www.https:

5:40 PM - 12 Oct 2017

1 Retweet 10 Likes













I'm not even interested in talking to you. Just fork over names. Now.

What will it take to get this done? AppSec contractor

What will it take to get this done?

I am looking for your help or guidance. I need a Senior Application Security Engineer contractor (6-36 months) for a Fortune 500 company in Chicago. They need a very strong hands-on App Sec Engineer.

This is a company that you can truly grow your career with, I say this because I have seen others that I have placed, with them, flourish.

Please guide me to anyone that you think would be a good fit, even if you think they may not be looking. Companies like this get peoples attention.

We are open on the hourly rate.

MUST HAVE:

Strong manual testing ability Strong Java experience

Thanks,

Chop chop...
get this done for me.

"My client means business so there is no time to waste."

- SOLD.

1 note



My problems are your problems.

My opening, our company, I need, we want...

What's in it for THEM?













Don't *ask* people who they know, *tell* them!

Source your hiring team members' networks, get their feedback and partner together to reach out.

Throw a sourcing party... fun AND productive.









this is an opportunity to join a company that is in one of the hottest spaces right now and making a huge impact on the future

9:00 AM - 13 Oct 2017

1 Retweet 11 Likes

















Opportunity. Hottest. Huge Impact. THE FUTURE.





Subject: Direct client own project need top notch .Net developer with angular Top \$\$\$

9:00 AM - 14 Sep 2017

4 Likes







A subject line that really makes a person feel special.





"If you would, please respond to this message because LinkedIn tracks our response rate" HT @craig_tracey

If you would, please respond to (or decline) this message because LinkedIn tracks our response rate on messages like this. Please do not just ignore it or delete it.

9:00 AM - 21 Apr 2017

6 Retweets 16 Likes















Keepin' it real.



Be human.
Build rapport.
No "recruiter speak."











"I'm just expanding my network to see where I can find the next rock star candidate."

DO NOT call us that. #recruiterfail

1:05 PM - 25 Sep 2014 from South Salt Lake, UT

4 Retweets 11 Likes















Unless you're starting a band, no rock stars, please.



The triple threat.





The Matrix is calling YOU.....[company] is seeking the NEO of Software Engineers!

12:00 AM - 18 Jun 2018

4 Retweets 12 Likes















Definitely a glitch in this matrix.





"we are giving away a gift for anyone who takes a meeting with our local team" via

@samuelmaskell



Always the sign of a strong employer brand.





"P.S. We are offering a bonus of \$1 for candidate referrals" via @tiberGreg

My name is and I am recruiter at a global contingency staffing firm servicing fortune 1000 clients globally. We have an excellent job opportunity with one of our client.

P.S. We are offering a bonus of \$1 for candidate

referrals that result in a successful placement by Please contact us for details.

9:00 AM - 21 May 2017

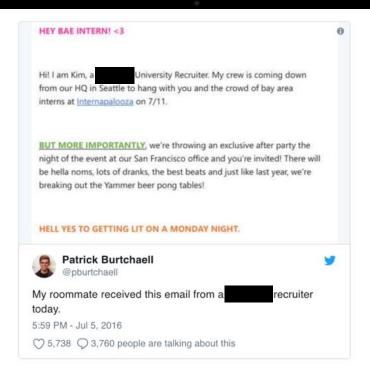
5 Retweets 22 Likes



Dolla dolla bills, y'all.



I'm on a boat!



Sourcin' game on fleek, brah.





Subject: What Do Computers Eat For Snacks?... Microchips!

9:00 AM - 11 Oct 2017

1 Retweet 8 Likes













Dad jokes for the win!





"I'm working with a client that would do unspeakable things to have a conversation with somebody with your skill set" via @willhamill

9:00 AM - 29 Jul 2017













Unspeakable things? Scary.



Like real coffee. But cheaper.





If for any reason things don't work out with your current startup please don't hesitate to reach out to me. Not trying to jinx ya'll, but i'm sure you're aware of the volatility of startup's within the industry.

9:00 AM - 22 Jan 2018

3 Retweets 14 Likes

















The jinx. Gets 'em every time.

More jobs from

This DevOps advert is to the tune of Vanilla Ice... MUST READ. Dev Ops Baby

Please read to the tune of Vanilla Ice - Ice Ice Baby

Yo, VIP, Let's kick it!!!!

Dev Dev Baby, Ops Ops Baby
All right stop, collaborate with dev and listen
Ops is back with my brand new invention
DevOps grabs a hold of you tightly
Then you flow like powershell daily and nightly
Will it ever stop? Yo — I don't know
Turn off the containers and I'll blow

To the extreme, you rock AWS like a vandal Deploy to the cloud continuously like a scandal.

Dance, DevOps is the market that booms

Your testing your brain like a poisonous mushroom Deadly, when you write a dope bash script Anything less than cloud strategy is a felony Love it or leave it, You better terraform You better hit bull's eye, The dev's don't play If there was a problem, Yo, you'll solve it Check out this advert while JDP revolves it Ops Ops Baby Vanilla, Dev Dev Baby Vanilla Dev Ops Baby Vanilla, Ops Dev Baby Vanilla Now that the business is jumping With the AWS kicked in, the ec2's are pumpin' Quick to deploy, to the point no stopping

Word to your mother.



Set Recruiters Say @recruiterbro - Jan 15

"There is stock available for employees. Yep, there really is a pot of gold at the end of the ruby rainbow" via @JonnyArnold89

Hi Jonny,

Did you get a chance to read my email a few days ago?

One thing I really ought to mention is that there is stock available for employees.

Yep, there really is a pot of gold and the end of the ruby rainbow

This could be perfect for you, because of your background.

That's why I want to talk to you about it before it's too late.

Email me back so we can set up a time to have a quiet chinwag..

Ahhh, the ruby rainbow...
(Wait. Chinwag?)
Eww.





On a scale of 1 to 10, you're a 9 and I'm the 1 recruiter you need.

9:00 AM - 30 Jul 2017

4 Retweets 21 Likes

















Pick-up-line sourcing.











"Hey, just wanted to circle back on that last email I sent to see if you have some time to ignore this one too." via @StabbyCutyou @miekg

9:00 AM - 18 Aug 2017

4 Retweets 18 Likes















Passiveaggressiveness. Drives response rates way up.





"Subject: just another developer role nothing to see here" via @dan_abramov @aforty

Vector

Daniel, just another developer role - nothing to see here Hey Daniel, Wanted to touch base again so please

excuse my persistence here but your experience looks...

9:00 AM - 8 Jun 2017

1 Retweet 10 Likes 🕜 🚳 🦫 🗞 🤭 🤭 🈭 🚳















Okay, cool... *delete*





"Would be great to hear back from you when you are completely through with any alligator related encounters first!" via

@JonnyArnold89

Hi Jonny,

Either you have been eaten by alligators or you are just plain swamped (Terrible pun intended!).

Would be great to hear back from you when you get chance, but only when you are completely through with any alligator related encounters first!

9:00 AM - 16 Jan 2018

1 Retweet 10 Likes



Alligators AND bad puns. #twofer





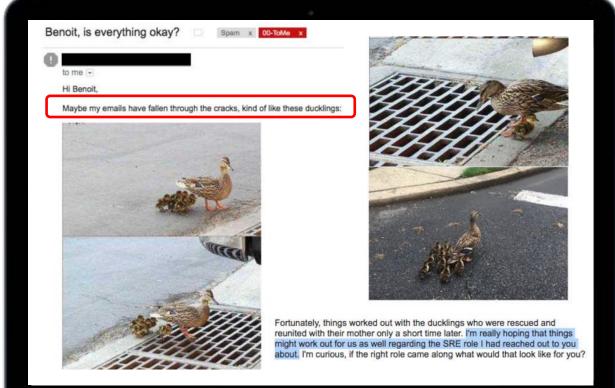
"I haven't heard anything back from my previous emails; I hope you haven't been attacked by wild ostriches!" via @bf0wle @gabe_smith

9:00 AM - 25 Jul 2017

2 Retweets 4 Likes



Aggressive birds.
Interesting
choice.



Baby ducklings in danger? Pulling out all the stops!

Do The Three Step.

- 1 Send initial outreach message.
- 2 A few days later, follow up to let them know that the team is still interested in speaking with them and that interviews have started.
- 3 A few days after that, send a simple "thanks anyway and please stay in touch" note.



1 - Short, targeted, personalized initial outreach message.



2 - Follow up message.



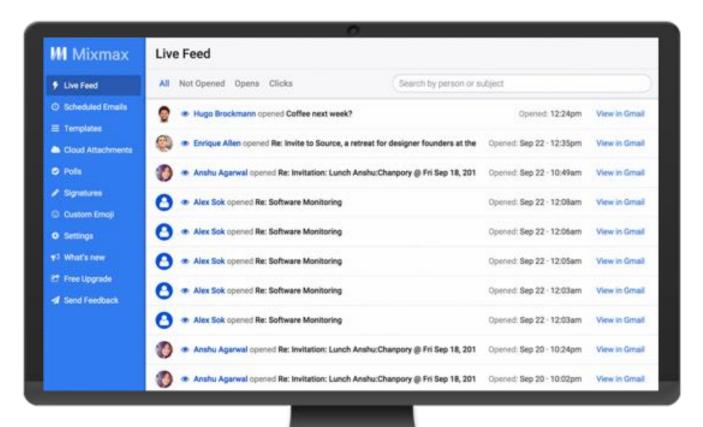
3 – Thanks anyway, let's stay in touch message.



Track follow-ups in your ATS, CRM or email.



Use an email tracking tool like Mixmax or Hubspot.













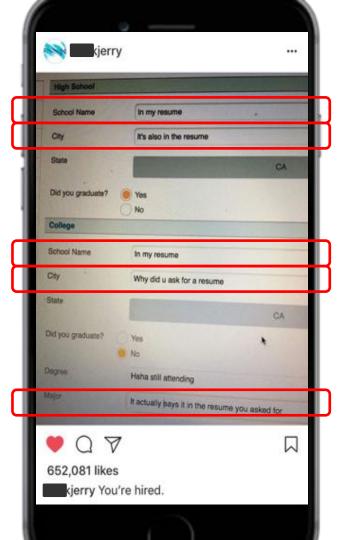
Dear #Employer, if I've just attached a copy of my CV, why do I need to type out my entire work history again? #JobAdFail #RecruiterFail

4:48 PM - 8 Nov 2012

2 Likes



Touché.



I'm sensing a pattern here.





Even though you're sourced and not necessarily looking for a new job right now, please send me:

An updated resume

Your cell number

Three times that you're available to speak this week

Your salary expectations

Your work authorization status

Your answers to this skills questionnaire

A few referral candidates if you're not interested

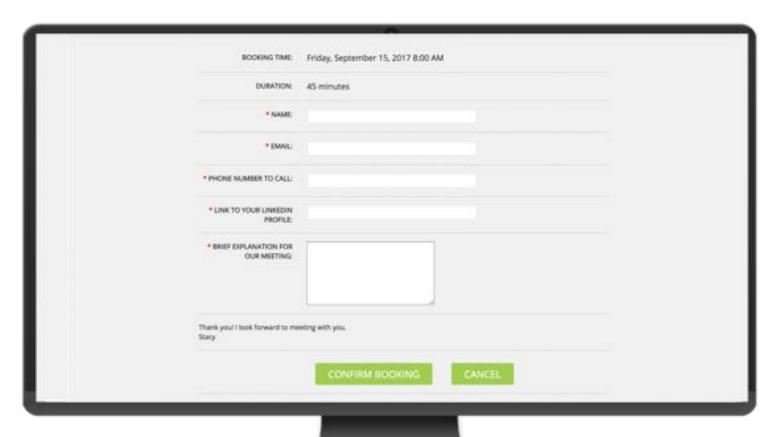
Oh, and please also fill out our 20 minute online application...



Allow candidates to self-schedule.

JUMP TO DATE									
Mon 9/4/17	Tue 9/5/17	Wed 9/6/17	Thu 9/7/17	FrI 9/8/17	Mon 9/11/17	Tue 9/12/17	Wed 9/13/17	Thu 9/14/17	Fri 9/15/17
8:00-AM	8:00-AM	8:00-AM	8:00-AM	8:00 AM	8:00 AM	8:00:AM	8:00 AM	8:00 AM	8:00 AM
8:45-AM	8:45-AM	8:45 AM	8:45-AM	8:45 AM	8:45 AM	8:45 AM	8:45 AM	8:45 AM	8:45 AM
9:30-AM	9:30-AM	9:30-AM	9:30-AM	9:30 AM	9:30-AM	9:30 AM	9:30 AM	9:30 AM	9:30 AM
10:15-AM	10:15 AM	10:15 AM	10:15-AM	10:15 AM	10:15 AM	10:15 AM	10:15 AM	10:15 AM	10:15 AM
11:00-AM	11:00-AM	11:00-AM	11:00-AM	11:00-AM	11:00 AM	11:00-AM	11:00 AM	11:00 AM	11:00 AM
11:45-AM	11:45 AM	11:45 AM	11:45-AM	11:45-AM	11:45 AM				
12:30 PM	12:30-PM	12:30 PM	12:30 PM	12:30-PM	12:30 PM	12:30 PM	12:30 PM	12:30-PM	12:30 PM
1:15-PM	1:15-PM	1:15 PM	1:15 PM	1:95-PM	1:15-PM	1:15-PM	1:15 PM	1:15 PM	1:15-PM
2:00-PM	2:00 PM	2:00 PM	2:00 PM	2:00 PM	2:00-PM				
2:45-PM	2:45 PM	2:45-PM	2:45 PM	2:45 PM	2:45 PM	2:45 PM	2:45-PM	2:45 PM	2:45-PM
3:30-PM	3:30 PM	3:30-PM	3:30 PM	3:30 PM	3:30 PM	3:30-PM	3:30 PM	3:30 PM	3:30-PM
4:15 PM	4:15-PM	4:15 PM	4:15 PM	4:15-PM	4:15 PM				

Allow candidates to self-schedule.



Try one of the many scheduling tools out there.

Youcanbook.me Calendly Mixmax LinkedIn Scheduler And show up / be on time for the call... please.





And now the #1 complaint I heard about Recruiters & Sourcers...



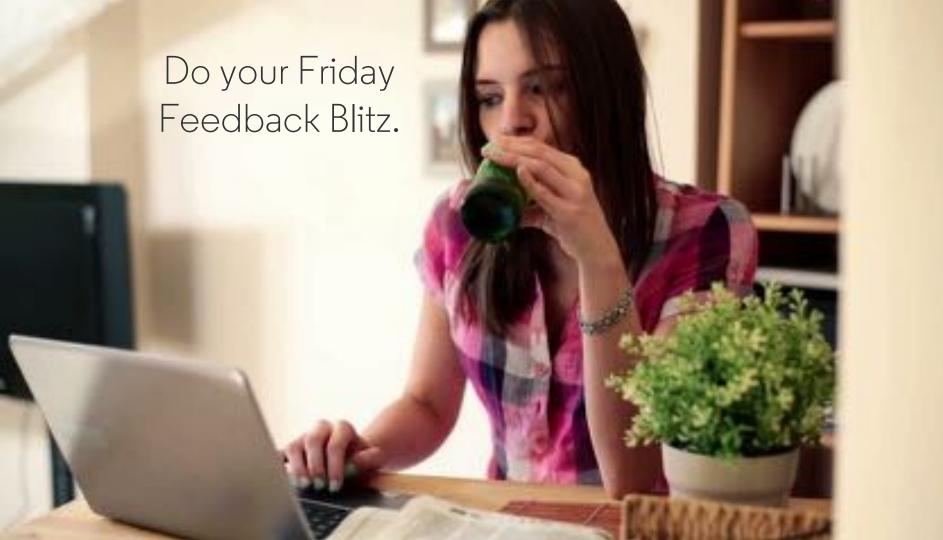


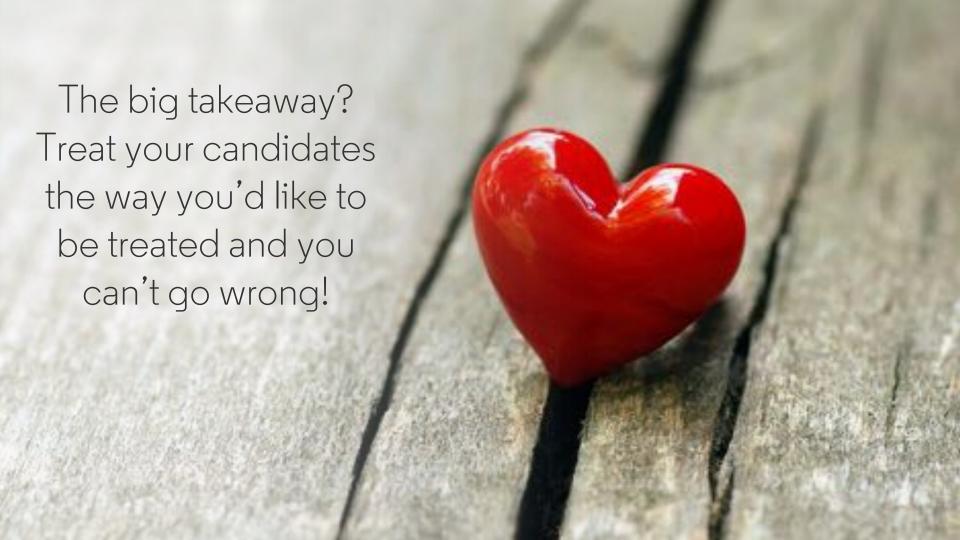




"You'll never go into the weekend without an update from me."







Thank you!

bit.ly/tta-slipups



Let's stay in touch!



@StacyZapar



linkedin.com/in/stacyzapar



facebook.com/groups/thetalentagency



thetalentagency.io



stacy@thetalentagency.io